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September 26, 2022

VIA EMAIL ONLY
EDTariffUnit@cpuc.ca.gov

Advice Letter No. 199-E-A (U 933-E)

California Public Utilities Commission Energy Division, Tariff Unit 505 Van Ness Avenue, 4th Floor San Francisco, CA 94102-3298

**Subject:** Supplement to Advice Letter 199-E Revisions to Rule No. 3 Tariff

In accordance with California Public Utilities Commission ("Commission") Decision ("D.") 22-08-037, Liberty Utilities (CalPeco Electric) LLC ("Liberty") hereby submits the following updates to its tariff.

#### **Purpose**

Pursuant to D.22-08-037, Liberty submits this Tier 1 advice letter to revise its Rule No. 3 – Application for Service.

#### **Background**

On August 25, 2022, the Commission issued D. 22-08-037 directing SMJUs to implement residential disconnection protections. Pursuant to D.22-08-037, Ordering Paragraph ("OP") 7, Liberty is modifying its Rule No. 3 – Application for Service tariff.

#### **Revisions to Tariffs and Forms**

Liberty is revising its Rule No. 3 (Application for Service).

#### **Tier Designation**

Pursuant to General Order ("GO") 96-B, and D. 22-08-037, OP. 9, this advice letter is submitted with a Tier 1 designation.

#### **Effective Date**

Liberty requests an effective date of November 18, 2022.

#### **Protests**

Anyone wishing to protest this Advice Letter may do so by letter sent via U.S. mail, by facsimile, or by email, any of which must be received no later than December 8, 2022, which is 20 days after the date of this Advice Letter. There are no restrictions on who may submit a protest, but the protest shall set forth the grounds upon which it is based and shall be submitted

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expeditiously. Protests should be mailed to:

California Public Utilities Commission Energy Division, Tariff Unit 505 Van Ness Avenue, 4th Floor San Francisco, CA 94102-3298 Facsimile: (415) 703-2200

Email: edtariffunit@cpuc.ca.gov

The protest should be sent via email and U.S. Mail to Liberty at the address shown below on the same date it is mailed or delivered to the Commission:

Liberty Utilities (CalPeco Electric) LLC Attn: Advice Letter Protests

933 Eloise Avenue

South Lake Tahoe, CA 96150

Email: CaseAdmin@libertyutilities.com

#### **Notice**

In accordance with General Order 96-B, Section 4.3, a copy of this Advice Letter is being sent electronically to parties shown on the attached service lists. Address change requests to Liberty's GO 96-B service list should be directed by electronic mail to:

AnnMarie.Sanchez@LibertyUtilities.com.

For changes to all other service lists, please contact the Commission's Process Office at (415) 703-2021 or by electronic mail at ProcessOffice@cpuc.ca.gov.

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If additional information is required, please do not hesitate to contact me.

Respectfully submitted,

#### LIBERTY

/s/ Cynthia Fisher

Cynthia Fisher
Manager, Rates and Regulatory Affairs
Email: Cindy.Fisher@libertyutilities.com

cc: Liberty General Order 96-B Service List R.18-07-005 Service List SOUTH LAKE TAHOE, CALIFORNIA

A 3rd Revised CPUC Sheet No. 195
Canceling 2nd Revised CPUC Sheet No. 195

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## Rule No. 3 APPLICATION FOR SERVICE

- A. Application for Service. Each Applicant for electric service may be required to sign an application on a form provided by Utility and, upon request, will be required to furnish the following information:
  - 1. Name of Applicant.
  - 2. Date and place of application.
  - 3. Location of premises to be served.
  - 4. Date Applicant will be ready for service.
  - 5. Whether the premises have been heretofore supplied.
  - 6. Purpose for which service is to be used.
  - 7. Customer's mailing address.
  - 8. Whether Applicant is owner or tenant of, or agent for, the premises.
  - 9. Rate schedule desired if optional rate is available.
  - 10. Information to establish credit of Applicant.
  - 11. Such other information as Utility may reasonably require.

The application is a request for service and does not in itself bind Utility to serve except under reasonable conditions, not does it bind Customer to take service for a longer period than the minimum requirements of the rate. The Utility may disconnect or refuse to provide service to the Applicant if the acts of the Applicant or the conditions upon his/her premises indicate that false, incomplete, or inaccurate information was provided to the Utility. The Utility shall provide the Applicant the reason for such refusal.

- B. Individual Liability for Joint Service. Two or more persons who join in one application or contract for service shall be jointly and severally liable thereunder and shall be billed by means of a single periodic bill mailed to the person designated on the application to receive the bill.
- C. Change in Customer's Equipment or Operations. Customers shall give Utility written notice of the extent and nature of any material change in the size, character, or extent of the utilizing equipment or operations for which Utility is supplying electric service before making any such change.
- D. Connection of Service.
  - Utility will endeavor to connect electric service as soon as possible after an application for service has been received; however, it will not be required to connect a service on the day the application is received if the connection cannot be scheduled during regular working hours for that day. At Customer's request, such connection may be made during a period other than regular working hours.
  - 2. The charges for connection of service and for change of account are set forth in Schedule No. SE.

(Continued)

Advice Letter No. 199-E-A	lssued by Edward N. Jackson	Date Filed	September 26, 2022
Decision No. <u>D.22-08-037</u>	Name President	Effective	October 26, 2022
	Title	Resolution	No

		CPUC Sheet No.
Canceling	Original	CPUC Sheet No. 195A

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(N)

## Rule No. 3 APPLICATION FOR SERVICE

#### E. Refusal of Service

- 1. In order to trigger an investigation that would require the residential customer to verify that they were not previously benefiting from the utility service, the utility must identify any of the following: address returned from Experian Identity Validation tool, matching telephone number; landlord or homeowner confirms that the occupant is not new or has been residing at the address; the account is transferred to the name of a spouse or roommate; the account is transferred to someone with the same email address as the previous customer; or the account is transferred to someone with the same banking information as the previous customer.
- 2. If the utility determines that the residential customer benefited from the previous service, the utility must provide the customer with 30 days to submit additional evidence to dispute the determination.
- 3. After the residential customer submits any additional documentation, the utility shall within 30 days provide both verbal and written notice to the customers of the outcome and what documentation was used in making the determination.
- 4. The utility shall document all reasonable efforts to contact the residential customer either by telephone or in writing.
- 5. The utility must provide verbal and written notification on the outcome of the residential benefit of service investigation which must include the contact information for the Commission's Consumer Affairs Branch and any internal appeal process that may be available to dispute the determination.
- 6. No residential customer who was under the age of 18 shall be required to absorb a benefit of service charge. (N)

Advice Letter No. 199-E-A Edward N. Jackson Date Filed September 26, 2022

Decision No. D.22-08-037 President Effective October 26, 2022

Title Resolution No

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Liberty Utilities (CalPeco Electric) LLC Advice Letter Filing Service List General Order 96-B, Section 4.3

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#### CALIFORNIA PUBLIC UTILITIES COMMISSION **Service Lists**

PROCEEDING: R1807005 - CPUC - OIR TO CONSID

**FILER: CPUC LIST NAME: LIST** 

**LAST CHANGED: NOVEMBER 14, 2022** 

**Download the Comma-delimited File About Comma-delimited Files** 

#### **Back to Service Lists Index**

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# California Public Utilities Commission

# ADVICE LETTER



ENERGIUILIII	OF CALL			
MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)				
Company name/CPUC Utility No.: Liberty Utilities (CalPeco Electric) LLC (U-933 E)				
Utility type:  GAS WATER  PLC HEAT	Contact Person: Cindy Fisher Phone #: 530-721-5191 E-mail: Cindy.Fisher@libertyutilities.com E-mail Disposition Notice to: AnnMarie.Sanchez@libertyutilities.com			
EXPLANATION OF UTILITY TYPE  ELC = Electric GAS = Gas WATER = Water  PLC = Pipeline HEAT = Heat	(Date Submitted / Received Stamp by CPUC)			
Advice Letter (AL) #: 199-E-A	Tier Designation: 1			
Subject of AL: Revisions to Liberty's Tariffs Regarding Customer Protections and Medical Baseline Program Requirements				
Keywords (choose from CPUC listing): Tariffs, B  AL Type: Monthly Quarterly Annu-				
If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #: D.22-08-037				
Does AL replace a withdrawn or rejected AL? I	f so, identify the prior AL: $_{ m N/A}$			
Summarize differences between the AL and th	e prior withdrawn or rejected AL: $ m N/A$			
Confidential treatment requested? Yes No  If yes, specification of confidential information:  Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:				
Resolution required? Yes V No				
Requested effective date: $10/26/22$	No. of tariff sheets: $_{ m 1}$			
Estimated system annual revenue effect (%): $_{ m N/A}$				
Estimated system average rate effect (%): $\mathrm{N/A}$				
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).				
Tariff schedules affected: Rule No. 3				
Service affected and changes proposed $^{\scriptscriptstyle 1:}$ $_{ m N/A}$				
Pending advice letters that revise the same tariff sheets: $ m N/A$				

# Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division Attention: Tariff Unit 505 Van Ness Avenue San Francisco, CA 94102

Email: <u>EDTariffUnit@cpuc.ca.gov</u>

Name: Cindy Fisher

Title: Manager, Rates and Regulatory Affairs

Utility Name: Liberty Utilities (CalPeco Electric) LLC

Address: 9750 Washburn Road

City: Downey State: California

Telephone (xxx) xxx-xxxx: 530-721-5191

Facsimile (xxx) xxx-xxxx:

Email: Cindy.Fisher@libertyutilities.com

Name: AnnMarie Sanchez

Title: Coordinator

Utility Name: Liberty Utilities (California)

Address: 9750 Washburn Road

City: Downey State: California

Telephone (xxx) xxx-xxxx: 562-805-2052

Facsimile (xxx) xxx-xxxx:

Email: AnnMarie.Sanchez@libertyutilities.com

#### **ENERGY Advice Letter Keywords**

Affiliate	Direct Access	Preliminary Statement
Agreements	Disconnect Service	Procurement
Agriculture	ECAC / Energy Cost Adjustment	Qualifying Facility
Avoided Cost	EOR / Enhanced Oil Recovery	Rebates
Balancing Account	Energy Charge	Refunds
Baseline	Energy Efficiency	Reliability
Bilingual	Establish Service	Re-MAT/Bio-MAT
Billings	Expand Service Area	Revenue Allocation
Bioenergy	Forms	Rule 21
Brokerage Fees	Franchise Fee / User Tax	Rules
CARE	G.O. 131-D	Section 851
CPUC Reimbursement Fee	GRC / General Rate Case	Self Generation
Capacity	Hazardous Waste	Service Area Map
Cogeneration	Increase Rates	Service Outage
Compliance	Interruptible Service	Solar
Conditions of Service	Interutility Transportation	Standby Service
Connection	LIEE / Low-Income Energy Efficiency	Storage
Conservation	LIRA / Low-Income Ratepayer Assistance	Street Lights
Consolidate Tariffs	Late Payment Charge	Surcharges
Contracts	Line Extensions	Tariffs
Core	Memorandum Account	Taxes
Credit	Metered Energy Efficiency	Text Changes
Curtailable Service	Metering	Transformer
Customer Charge	Mobile Home Parks	Transition Cost
Customer Owned Generation	Name Change	Transmission Lines
Decrease Rates	Non-Core	Transportation Electrification
Demand Charge	Non-firm Service Contracts	Transportation Rates
Demand Side Fund	Nuclear	Undergrounding
Demand Side Management	Oil Pipelines	Voltage Discount
Demand Side Response	PBR / Performance Based Ratemaking	Wind Power
Deposits	Portfolio	Withdrawal of Service
Depreciation	Power Lines	